




Terms & Conditions

1. The final design and quote attached shall be considered as the final selection (this includes all kitchen shutters, carcass, accessories, hardware and appliances), any deviations from, modifications or additions to the said final design shall automatically disqualify customer from the 15 day express service offer and customer shall not be entitled to any benefits under the same, including any penalty offered for delays.
2. This offer is valid only on modular and civil kitchens having high gloss laminate and matt laminate shades selected from Sleek's standard shade cards (Volume I : High gloss laminates, volume II : Standard laminates) and Regular handles with G sections options, this offer shall be applicable only where Sleek team is used for installation of granite counter top and sink.
3. The offer is subject to the payment in advance of 70% of the value of kitchen as mentioned in final quote attached in Annexure. This will also include payment of any civil work in scope of Sleek or Sleek recommended civil contractor as mentioned in the civil quote. The payment of the civil work directly needs to be made to the civil contractor.
4. Site readiness: Offer is subject to the kitchen site being ready and made available for the installation work. Any tiling, painting, electrical, carpentry work being undertaken in kitchen site should be completed at time of booking. Site shall be made available to Sleek team for kitchen installation at the earliest and not later than 8 days from date of booking.
5. Countdown of 15 days will begin after sleek has received advance payment of 70% of the kitchen value mentioned in final quote. "Any delays of payment at an stage in the process (whether 70% advance or 30% balance) shall automatically disqualify the customer from the 15 day express delivery service offer.
6. The useable kitchen will be handed over in 15 days (The word "Useable" shall be construed to mean a kitchen in a working condition and exceptions of in transit damage or installation error which will not come under purview of useable kitchen.)
7. Offer is valid for Mumbai, Thane and Navi Mumbai geographies for bookings done from 1st Jan 2020 to 31st March 2020. Offer is only valid for all bookings done through an authorized sleek store.
8. This offer is valid on all standard accessories and hardware mentioned in the Sleek master catalogue and booked with the Sleek Kitchens.
9. Sleek reserves the rights to determine which orders can fall under the express service at the time of booking the kitchen and accepting advance payment.
10. Penalty clause of Rs. 1500/- per day shall be paid to customer in case of delays subject to the terms and conditions mentioned here. Maximum penalty of Sleek International Pvt. Ltd. shall not exceed Rs. 49,500/-. In case of a delay, Penalty amount will be accrued from the next day of the assured delivery date. The penalty amount will be paid to the customer in following manner
 - A. For FKD - Amount will be transferred to dealer's account and customer can claim the amount from the dealer.
 - B. For Sleek owned stores - Amount will be transferred directly to the customer's account via NEFT only.
11. Sleek will share a communication with the customer on the completion of the Useable kitchen along with pictures and date to confirm closure
12. 15 day express service will no longer be valid in case customer choses to defer receipt of material from Sleek at any point in the process
13. WARRANTY: Standard warranty shall apply to kitchen installations under this offer and shall be subject to the terms and conditions mentioned in the Warranty Document. To download the detailed warranty and service details as well as terms and conditions please scan the QR code. 
14. This offer is subject to force majeure conditions and in the event or occurrence of any force majeure event including but not limited to fire, explosions, natural calamities, state emergency, riots, etc., Sleek International Pvt. Ltd. shall not be responsible for any delays caused in production, delivery and/or installation of the Sleek Kitchen under the B2C services, nor shall Sleek be liable to any penalty applicable in the said offer/services.
15. In case of any dispute of difference in respect of or in connection with the services/offer, the decision of Sleek International Pvt. Ltd. shall be final and binding on all concerned.
16. The courts of competent jurisdiction at Mumbai shall have exclusive jurisdiction to determine any and all disputes arising out of, or in connection with the contest. Further, all issues and questions concerning the construction, validity, interpretation and enforceability of these Terms & Conditions, or the rights and obligations of the customer and/or Sleek International Pvt Ltd. with respect to this contest shall be governed and construed in accordance with the laws of the India.